

(b)(6)

Deputy Chief Counsel (02A)  
(310) 268-(b)(6) Fax: 310-268-(b)(6)  
(b)(6)@va.gov

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**From:** Kane, Vincent

**Sent:** Tuesday, April 12, 2016 10:13 AM

**To:** (b)(6) VBALAX

**Cc:** (b)(6) VBALAX; (b)(6) VBAVACO

**Subject:** RE: Counsel Advice

Make sure you coordinate with mc leadership

Sent with Good ([www.good.com](http://www.good.com))

-----Original Message-----

**From:** (b)(6)

**Sent:** Tuesday, April 12, 2016 11:55 AM Central Standard Time

**To:** (b)(6) VBALAX

**Cc:** (b)(6) VBALAX; (b)(6); Kane, Vincent; (b)(6) VBAVACO

**Subject:** RE: Counsel Advice

If you feel he poses a

(b)(5)

(b)(5)

(b)(6)

Deputy Chief Counsel (02A)  
(310) 268-(b)(6) Fax: 310-268-(b)(6)  
(b)(6)@va.gov

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**From:** (b)(6) VBALAX

**Sent:** Monday, April 11, 2016 5:02 PM

**To:** (b)(6)

**Cc:** (b)(6) VBALAX; (b)(6); Kane, Vincent; (b)(6) VBAVACO

**Subject:** Counsel Advice

**From:** (b) (6)  
**Sent:** Tuesday, April 12, 2016 11:55 AM  
**To:** (b) (6)  
**Cc:** (b) (6)  
**Subject:** RE: Counsel Advice

If you feel he poses a physical threat the you should contact VA police immediately and I would also notify the OIG in that case. I can help facilitate the contact(s). I have a meeting at the medical center on Wednesday from 9 to 10 but if you would like to come over here to building (b) (6) at 10:30 to discuss further, that's fine. Don't delay in notifying police and OIG if people feel he poses a threat. His email could probably be blocked as well but I'm not sure of the procedure for that.

(b) (6)

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**From:** (b) (6) AX  
**Sent:** Monday, April 11, 2016 5:02 PM  
**To:** (b) (6)  
**Cc:** (b) (6)  
**Subject:** Counsel Advice

Hello Pat,

Over the past few weeks, Mr. Slade Douglas (b) (6) has been emailing multiple entities – VA and Community Partners (b) (6) SecVA, Elected Officials) – regarding “disparate treatment” by (b) (6) staff and various allegations of unethical behaviors by some of the aforementioned parties.

At this point, Mr. Douglas continues to send lengthy and frequent, sometimes daily emails to not just myself, but other VA entities (b) (6) and our community partners alleging our refusal to assist him based on his disability or other protective classifications.

Pat,

We would like to employ the assistance of General Counsel on how best to address Mr. Douglas' behavior and allegations toward VA staff. Specifically, would you please provide guidance as to what VA/GLA should (or need to) do to ensure (b) (6) how best to ensure Mr. Douglas' behavior and allegations cease immediately?

If your schedule permits, I would love to set up a conference with you and all parties on this email communication to discuss the matter in further detail. I would like to propose a tentative date/time of Wednesday, April 13<sup>th</sup> at 10:00 am.

Your assistance / guidance with this matter is greatly appreciated.

Caller's Needs Met?

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▼

Call Synopsis

Responder reached out to veteran in response to letter written to the White House.

He plans to stay home tonight and confirms that he has VCL number; he was encouraged to call back, as needed.

Checked CRISTAL, JLV, or CAPRI for Indicators of Risk?

N/A

▼

Additional Identifying & Demographic Information

History of the Present Illness (include current mental status and current suicidal ideation, planning, and intent)

:

Psychiatric History and Treatment:

**Method of Contact:**

**Source of Contact:**SECVA

**Priority One:**

**Reason Priority One Was Removed:**

**Facility:**

**VISN:**

**Other Relationship Information:**

**Administration:**OSVA

**Other Complaint Type:**Crisis Line Complaint

**Case Notes:**From: SECVA Inquiry

Sent: Thursday, September 5, 2019 10:20 AM

To:

Subject: IMMEDIATE ATTENTION NEEDED FOR VETERAN

Mr. Douglas,

The Secretary has received your email dated September 5, 2019. He has forwarded your inquiry to VHA leadership for review and direct feedback to you, and someone will contact you shortly. Thank you for your communication.

**\*\*Please note that this email address does not accept replies.**

Office of the Secretary  
Department of Veterans Affairs  
810 Vermont Ave NW  
Washington DC 20420

From: Slade Douglas

Date: Thursday, Sep 05, 2019, 5:41 AM

To: Wilkie, Robert L., Jr. <[Robert.Wilkie@va.gov](mailto:Robert.Wilkie@va.gov)>, Powers, Pamela <[Pamela.Powers@va.gov](mailto:Pamela.Powers@va.gov)>, Veterans Experience Office <[Vets-Experience@va.gov](mailto:Vets-Experience@va.gov)>

Cc: Missal, Michael J. (OIG) <[Michael.Missal@va.gov](mailto:Michael.Missal@va.gov)>

Subject: [EXTERNAL] IMMEDIATE ATTENTION NEEDED FOR VETERAN

To whom it may concern:

Please let this serve as a request for a copy of any and all communication I had with the VA's Crisis line on August 27, 2019. Additionally, any and all other records as it relates to the matter including but not limited to communication with LAPD (Los Angeles Police Department).

I appreciate your immediate attention in processing my request.

Sincerely,

**From:** (b) (6) (VCL)  
**To:** (b) (6) (VCL) (he/him/his)  
**Date:** Monday, April 25, 2022 1:52:19 PM

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Our friend Slade Douglas is going to be a fun one

24-04116-F

1/16/2023

Slade Douglas

Dear Mr. Douglas:

This letter acknowledges receipt and is the initial agency decision to your 1/04/2023 request under the Freedom of Information Act (FOIA), 5 U.S.C. § 552, submitted to the VHA 11MHSP - Veterans Crisis Line FOIA Office for the following records:

On or about November 27, 2023, you included in your request the following statement: "In compliance with the Freedom of Information Act (FOIA), 5 U.S.C. § 552, and the Privacy Act, 5 U.S.C. § 552a, I formally request that the Department of Veterans Affairs (VA) furnish me with copies of all records and communications explicitly associated with the attached Document 217, pertaining to me. "

This request focuses primarily on the statement:

"I plan to release the recording and Medora for the Vet who we inappropriately initiated emergency dispatch. Will complete a FOIA approval first. I may try to complete today so Tracy can review. 'Shouldn't have sent rescue, QA reviewed and they feel it wasn't imminent. Been turned over to Ops. Kim needs to decide if we reach out to Vet or not. Aaron check with Kim on Tuesday morning – she needs to do an IB. Make sure we aren't blindsiding Kim and her department."

## The National Archives and Records Administration (NARA)

Agency	Case Open Date	Case Close Date	Case ID	Records	Status	Case Letters
Veterans Affairs	7/20/2023	9/11/2023	UD-2023-0080	Agency staff reported that 12 boxes of medical records of deceased Veterans were accidentally destroyed at a document recovery center.	Founded	<a href="#">UD-2023-0080</a> <a href="#">Open/Close</a>
Veterans Affairs	8/3/2023	11/22/2023	UD-2023-0083	A member of the public alleges that Veteran Crisis Line(VCL) audio messages from August 27, 2019 were intentionally deleted.	Founded	<a href="#">UD-2023-0083</a> <a href="#">Open/Close</a>

The National Archives and Records Administration (NARA) found that the Veterans Crisis Line (VCL) intentionally deleted phone calls from August 27, 2019, which contained false suicide allegations against Slade Douglas.

**GOOD SAMARITAN HOSPITAL  
EMERGENCY RECORD**

Douglas, Slade

MedRec: M001462337  
AcctNum: V00020704938

Patient Data

**Complaint:** BACK PAIN, IN CUSTODY RA 3  
**Triage Time:** Tue Aug 27, 2019 13:49  
**Urgency:** ESI 2  
**Bed:** ED ED1  
**Initial Vital Signs:** 8/27/2019 13:41  
**BP:** 164/102  
**MAP:**  
**T:**  
**Pain:**

**ED Attending:** Musser, MD, Benjamin  
**Primary RN:** Payton, RN, Carol

**R:** 16  
**P:** 92  
**O2 sat:** 96 on (ROOM AIR)  
**End-Tidal CO2:**

**ALLERGY** (13:49 SHS)  
nka

**COMMUNICATIONS**

Notes: LAPD Yabana 36877 and Wheeler 35748

1X45

Central Division

Incident Number 190827002919. (16:07 JB)

**TRIAGE** (Tue Aug 27, 2019 13:49 SHS)

**TRIAGE NOTES:** pt from home brought in by PD and EMS. PD reports that the pt called the VA hotline and possibly stated SI. PD on scene report pt denied any suicidal ideation pt then c/o back pain. PD called ems for medical clearance upon arrival while getting report from PD and EMS pt became angry and started yelling that he is not suicidal and is refusing all medical attention officer wheeler yabana central division 1x45 on scene. (Tue Aug 27, 2019 13:49 SHS)





Good  
Samaritan  
Hospital

*A Tradition of Caring*

1225 Wilshire Blvd  
Los Angeles, CA 90017  
213-977-2121

**Name: DOUGLAS, SLADE**

MedRec: M001462337  
AcctNum: V00020704938  
Attending: BMMD  
Primary RN: PAY  
Bed: ED ED1 \_12

## **GOOD SAMARITAN HOSPITAL PROCEDURES AND TESTS**

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You were seen in the Emergency Department on: Tue Aug 27, 2019

### **PROCEDURES PERFORMED**

No Information Available

### **TESTS PERFORMED**

BASIC METABOLIC PANEL (BMP)  
CBC WITH AUTO DIFF  
CHEST SINGLE VIEW FRONTAL  
EKG - Electrocardiogram  
LIVER- HEPATIC FUNCTION PANEL  
REMOVE RESTRAINTS  
RESTRAINTS  
SERUM TOX SCREEN ER  
SITTER REQUIRED  
SOCIAL WORKER CONSULT  
SUICIDE PRECAUTIONS  
UA W/CULT IF INDICATED  
URINE TOX SCREEN ER

### **RESULTS**

No Information Available

Good Samaritan Hospital  
1225 Wilshire Blvd  
Los Angeles, CA 90017  
Tue August 27, 2019  
MedRec: M001462337

AC=Chung, RN, Ann  
BALM=Baluzzy, DO, Matthew  
BMMD=Musser, MD, Benjamin  
CL=Lopez, LCSW, Cindy  
ES=Salamat, RN, Evangelina  
IMG=Garcia, Imelda  
JB=Beattie, LCSW, Jess  
LA=Alegria, MA, Ligda  
PAY=Payton, RN, Carol  
SC=Choudhury, Salma  
SHS=Shaw, RN, Stephanie J  
TRJ=Jackson, Terrance  
RB=Bustamante, RN, Ricky