

From: (b) (6)

Sent: Tuesday, April 12, 2016 11:55 AM

To: (h) (6)

Subject: RE: Counsel Advice

If you feel he poses a physical threat the you should contact VA police immediately and I would also notify the OIG in that case. I can help facilitate the contact(s). I have a meeting at the medical center on Wednesday from 9 to 10 but if you would like to come over here to building (a) at 10:30 to discuss further, that's fine. Don't delay in notifying police and OIG if people feel he poses a threat. His email could probably be blocked as well but I'm not sure of the procedure for that.



From: (b) (6) AX
Sent: Monday, April 11, 2016 5:02 PM

Cc: (6)

Subject: Counsel Advice

Hello Pat.

Over the past few weeks, Mr. Slade Douglas has been emailing multiple entities – VA and Community Partners

SecVA, Elected Officials) – regarding "disparate treatment" by staff and various allegations of unethical behaviors by some of the aforementioned parties.

At this point, Mr. Douglas continues to send lengthy and frequent, sometimes daily emails to not just myself, but other VA entities and our community partners alleging our refusal to assist him based on his disability or other protective classifications.

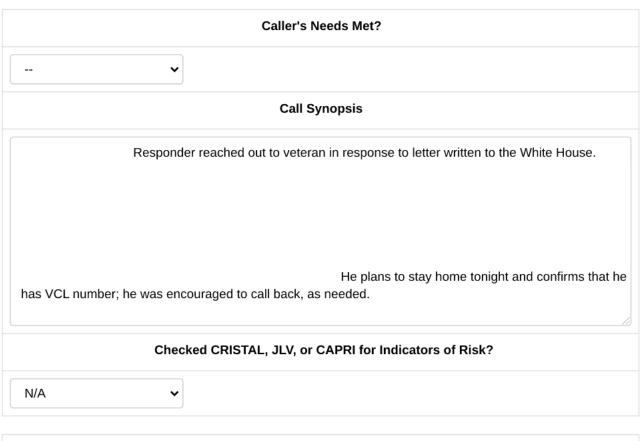
Pat,

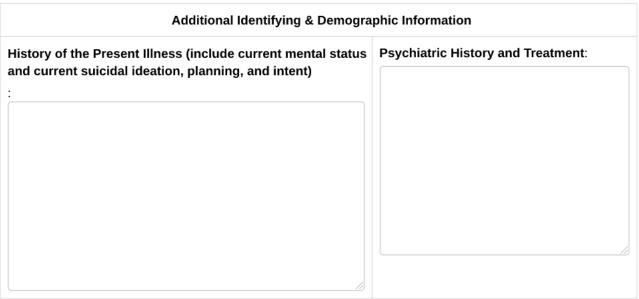
We would like to employ the assistance of General Counsel on how best to address Mr. Douglas' behavior and allegations toward VA staff. Specifically, would you please provide guidance as to what VA/GLA should (or need to) do to ensure

how best to ensure Mr. Douglas' behavior and allegations cease immediately?

If your schedule permits, I would love to set up a conference with you and all parties on this email communication to discuss the matter in further detail. I would like to propose a tentative date/time of Wednesday, April 13th at 10:00 am.

Your assistance / guidance with this matter is greatly appreciated.





Method of Contact:

Source of Contact:SECVA

Priority One:

Reason Priority One Was Removed:

Facility:

VISN:

Other Relationship Information:

Administration:OSVA

Other Complaint Type: Crisis Line Complaint

Case Notes: From: SECVA Inquiry

Sent: Thursday, September 5, 2019 10:20 AM

To:

Subject: IMMEDIATE ATTENTION NEEDED FOR VETERAN

Mr. Douglas,

The Secretary has received your email dated September 5, 2019. He has forwarded your inquiry to VHA leadership for review and direct feedback to you, and someone will contact you shortly. Thank you for your communication.

**Please note that this email address does not accept replies.

Office of the Secretary Department of Veterans Affairs 810 Vermont Ave NW Washington DC 20420

From: Slade Douglas

Date: Thursday, Sep 05, 2019, 5:41 AM

To: Wilkie, Robert L., Jr. < Robert. Wilkie@va.gov >, Powers, Pamela < Pamela. Powers@va.gov >, Veterans

Experience Office < Vets-Experience@va.gov>

Cc: Missal, Michael J. (OIG) < Michael. Missal@va.gov>

Subject: [EXTERNAL] IMMEDIATE ATTENTION NEEDED FOR VETERAN

To whom it may concern:

Please let this serve as a request for a copy of any and all communication I had with the VA's Crisis line on August 27, 2019. Additionally, any and all other records as it relates to the matter including but not limited to communication with LAPD (Los Angeles Police Department).

I appreciate your immediate attention in processing my request.

Sincerely,

(b) (6) (VCL) (he/him/his) Monday, April 25, 2022 1:52:19 PM From: To:

Date:

Our friend Slade Douglas is going to be a fun one



24-04116-F

1/16/2023

Slade Douglas

Dear Mr. Douglas:

This letter acknowledges receipt and is the initial agency decision to your 1/04/2023 request under the Freedom of Information Act (FOIA), 5 U.S.C. § 552, submitted to the VHA 11MHSP - Veterans Crisis Line FOIA Office for the following records:

On or about November 27, 2023, you included in your request the following statement: "In compliance with the Freedom of Information Act (FOIA), 5 U.S.C. § 552, and the Privacy Act, 5 U.S.C. § 552a, I formally request that the Department of Veterans Affairs (VA) furnish me with copies of all records and communications explicitly associated with the attached Document 217, pertaining to me. "

This request focuses primarily on the statement:

"I plan to release the recording and Medora for the Vet who we inappropriately initiated emergency dispatch. Will complete a FOIA approval first. I may try to complete today so Tracy can review. 'Shouldn't have sent rescue, QA reviewed and they feel it wasn't imminent. Been turned over to Ops. Kim needs to decide if we reach out to Vet or not. Aaron check with Kim on Tuesday morning – she needs to do an IB. Make sure we aren't blindsiding Kim and her department."

The National Archives and Records Administration (NARA)

Agency	Case Open Date	Case Close Date	Case ID	Records	Status	Case Letters
Veterans Affairs	7/20/2023	9/11/2023	UD-2023-0080	Agency staff reported that 12 boxes of medical records of deceased Veterans were accidently destroyed at a document recovery center.	Founded	UD-2023-0080 Open/Close
Veterans Affairs	8/3/2023	11/22/2023	UD-2023-0083	A member of the public alleges that Veteran Crisis Line(VCL) audio messages from August 27, 2019 were intentionally deleted.	Founded	UD-2023-0083 Open/Close

The National Archives and Records Administration (NARA) found that the Veterans Crisis Line (VCL) intentionally deleted phone calls from August 27, 2019, which contained false suicide allegations against Slade Douglas.

GOOD SAMARITAN HOSPITAL EMERGENCY RECORD

MedRec: M001462337 AcctNum: V00020704938

Douglas, Slade

Complaint: BACK PAIN, IN CUSTODY RA 3

Triage Time: Tue Aug 27, 2019 13:49

Urgency: ESI 2

Bed: ED ED1

Initial Vital Signs: 8/27/2019 13:41

BP:164/102 MAP:

Pain:

ED Attending: Musser, MD, Benjamin Primary RN: Payton, RN, Carol

R:16

Patient Data

P:92

O2 sat:96 on (ROOM AIR) End-Tidal CO2:

ALLERGY (13:49 SHS)

COMMUNICATIONS

Notes: LAPD Yabana 36877 and Wheeler 35748

1X45

Central Division

Incident Number 190827002919. (16:07 JB)

TRIAGE (Tue Aug 27, 2019 13:49 SHS)

TRIAGE NOTES: pt from home brought in by PD and EMS. PD reports that the pt called the

VA hotline and possibly stated SI. PD on scene report pt denied any suicidal ideation

pt then c/o back pain. PD called ems for medical clearance

upon arrival while getting report from PD and EMS pt became angry and started yelling that he is not suicidal and is refusing all medical attention

officer wheeler yabana central division 1x45 on scene. (Tue Aug 27, 2019 13:49 SHS)





A Tradition of Carin 125 Wilshire Blvd. Los Angeles CA 90017 213 977 212] Name: DOUGLAS, SLADE

MedRec: M001462337 AcctNum: V00020704938 Attending: BMMD

Primary RN: PAY Bed: ED ED1 _12

GOOD SAMARITAN HOSPITAL PROCEDURES AND TESTS

You were seen in the Emergency Department on: Tue Aug 27, 2019

PROCEDURES PERFORMED

No Information Available

TESTS PERFORMED

BASIC METABOLIC PANEL (BMP)
CBC WITH AUTO DIFF
CHEST SINGLE VIEW FRONTAL
EKG – Electrocardiogram
LIVER- HEPATIC FUNCTION PANEL
REMOVE RESTRAINTS
RESTRAINTS
SERUM TOX SCREEN ER
SITTER REQUIRED
SOCIAL WORKER CONSULT
SUICIDE PRECAUTIONS
UA W/CULT IF INDICATED
URINE TOX SCREEN ER

RESULTS

No Information Available

Prepared: Tue Aug 27, 2019 20:15 by BMMD 1 of	Prepared:	Tue Aug	27,	2019 20:15	by	BMMD	1	of	I
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Good Samaritan Hospital 1225 Wilshire Blvd Los Angeles, CA 90017 Tue August 27, 2019 MedRec: M001462337

AC=Chung, RN, Ann
BALM=Baluzy, DO, Matthew
BMMD=Musser, MD, Benjamin
CL=Lopez, LCSW, Cindy
ES=Salamat, RN, Evangelina
IMG=Garcia, Imelda
JB=Beattie, LCSW, Jess
LA=Alegria, MA, Ligda
PAY=Payton, RN, Carol
SC=Choudhury, Salma
SHS=Shaw, RN, Stephanie J
TRJ=Jackson, Terrance
RB=Bustamante, RN, Ricky